

Complaint form

Complaint form for the online store www.kamna-firebull.cz

Seller

Kamna Firebull, with registered office at Lišická 881, Chlumec nad Cidlinou, 503 51
Company ID: 68218931, Tel.: +420 777 332 322, E-mail: info@kamna-firebull.cz

Buyer

First name and surname: _____
Address: _____
E-mail: _____
Date of receipt of goods: _____
Purchase document number: _____

Claimed goods

Product code: _____
Description of the defect: _____

Proposed method of handling the complaint:

☐ Replacement ☐ Repair ☐ Withdrawal from the contract ☐ Price reduction

Exercise of rights arising from defective performance (complaint claim)

I hereby submit a complaint regarding the product purchased from your online store www.kamna-firebull.cz due to the defect described above. I request that the complaint be resolved no later than within the statutory period of 30 calendar days. At the same time, I request the issuance of a confirmation of the complaint claim, stating when I exercised this right, the subject matter of the complaint, the method of resolution requested, and my contact details for the purpose of receiving information regarding the handling of the complaint. A copy of the proof of purchase is attached.

Customer's signature: